

GET YOUR CISCO CERTIFICATIONS NOW!

Explore the new
**Cisco Certified
Support Technician**
certification program

FREE SCHOLARSHIPS

(203) 602-8833, ext. 301

The CCST IT Support, CCST Networking, and CCST Cybersecurity exams were created by a team of subject-matter experts from diverse careers and industries (including Cisco employees, networking and cybersecurity professionals, hiring managers, professors, teachers, and the experts at Certiport) to ensure these certifications effectively bridge the gap between education and the skills and knowledge needed to succeed in the workplace. It helps prepare learners for high-demand roles in tech support, networking, and cybersecurity, including analysts, auditors, support specialists, and technicians.



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Cisco Certified Support Technician (CCST) Cybersecurity

The CCST Cybersecurity certification validates a candidate's skills and knowledge of entry-level cybersecurity concepts and topics, including security principles, network security and endpoint security concepts, vulnerability assessment and risk management, and incident handling.

Cisco Certified Support Technician (CCST) Networking

The CCST Networking certification demonstrates an individual's skills and knowledge of entry-level networking concepts and topics. The certification demonstrates foundational knowledge and skills needed to show how networks operate, including the devices, media, and protocols that enable network communications.

Cisco Certified Support Technician (CCST) IT Support

Cisco Certified Support Technicians (CCST) certifications help validate your skills and qualifications for entry-level IT job roles. Candidates get foundational knowledge related to IT support tasks, including queue and time management, documentation, troubleshooting, assisting end users, managing computer components, and identifying security threats.

Endorsements:

Cisco Networking Academy

Cisco Networking Academy endorses the Cisco Certified Support Technician program as one of the longest-standing IT skills-to-jobs programs in the world. Cisco Networking Academy partners with educational institutions around the world to provide proven, practice-oriented information technology courses through interactive, fun learning experiences designed for student engagement.

**The Community Action Agency of Western
Connecticut, Inc.**

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